

Tips for joining REMO from a Windows 7 PC

1. Use Chrome – this seems to work best.
2. You may see this image on your browser as you log into the system – just click ‘Let’s Give it a Try’ and this will continue the process to take you into REMO. You may see this several times as you access – just keep clicking the ‘Let’s Give it a Try’ button



Hey there, your camera, microphone, and screen-sharing may not work with Remo!

Why? Because your web browser and/or computer operating system are older or not supported and, therefore, not compatible with Remo.

LET'S GIVE IT A TRY!

But if you have problems with people seeing and/or hearing you, you'll need to install the latest versions of these browsers:

Desktop/laptop browsers:



Mobile browsers:



3. You will be asked to sign into Remo (or register if not already registered) and then you will be asked to allow access to your camera and mic
4. Remo will then do a Systems check – it is possible the result may state ‘System check failed ‘but you can just click the ‘Skip and Join Event’ button and it will take you into the system and you should have no further issue.

Running System Check

❗ Operating System is not supported (Windows v7) [Troubleshoot](#)

[See more](#)

Skip & Join Event

Test Audio

[Camera and Microphone not working?](#)